Avaya IP Office Essential
Transfer with Voice Announce
Telquest Tech Support

This will allow you to Voice Announce a call to an extension and then Transfer the call.

Create as many "User" (DSS/BLF) buttons as you need on your phone.

Create one "Dial Direct" button on your phone.

Procedure

Receive a call,

Press TRANSFER to place caller on hold,

Press the DIAL DIRECT button to access the intercom speaker,

Press the USER button to announce caller,

Press TRANSFER to complete the call and connect the other two parties.